



Unlock the full potential of Mimecast with Exclusive Networks QuickStart Service. Your Mimecast journey kicks off seamlessly with our onboarding services, right after subscribing to Mimecast’s SaaS solution. Our primary goal is to ensure a smooth and successful start for new customers, providing comprehensive understanding of features, functionalities and benefits for a successful launch into your Mimecast journey.

The Archiving Implementation Service provides assistance with configuration and setup of your Cloud Archive environment to ensure a smooth, compliant, and effective deployment. This service helps you get up and running quickly.

SKU: P-SP021-1P-MC-0006

Services Included and Limitations

Average Implementation Time (working days)	10 days
Custom Implementation via Statement of Work	x
Mimecaster Central (KB & Community)	✓
Continuous Knowledge Transfer	✓
Existing solution policy review & guidance	x
Implementation Troubleshooting Support (phone/remote sessions)	✓
Mimecast Adcon familiarization	✓ (limited)
Named Implementation Engineer	✓
Kick-off call	✓
Scheduled calls and remote sessions	✓
Review/Closure call	✓
Cloud Archive activation and journaling configuration	✓
Configuration of retention policies	✓
Provide guidance/ overview on end-user archive search experience	✓ (limited)
Historical data ingestion. Importing legacy email data (e.g., from PST files, Exchange, or other archives) is not included by default and typically requires a separate migration project or Professional Services engagement.	x
eDiscovery workflow setup. Configuration of complex legal hold workflows, case management structures, or search training for legal teams is not part of the initial configuration.	x
End-user enablement and training	x
Third-party tool integrations with third-party compliance, DLP, or SIEM systems are not configured.	x
Monitoring and reporting customization. Basic reports are included, but building advanced custom reporting dashboards or alerting rules falls outside the scope of initial deployment.	x

Customers benefit from access to Mimecaster Central Mimecast’s self-service knowledge base and community platform offering best-practice resources, technical articles, and peer insights to support ongoing success.

500+ users will need a scoping call with Exclusive Networks to confirm requirements